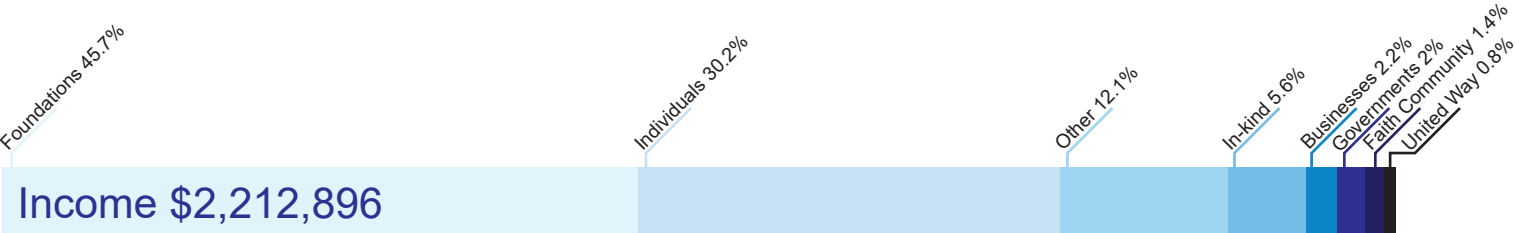


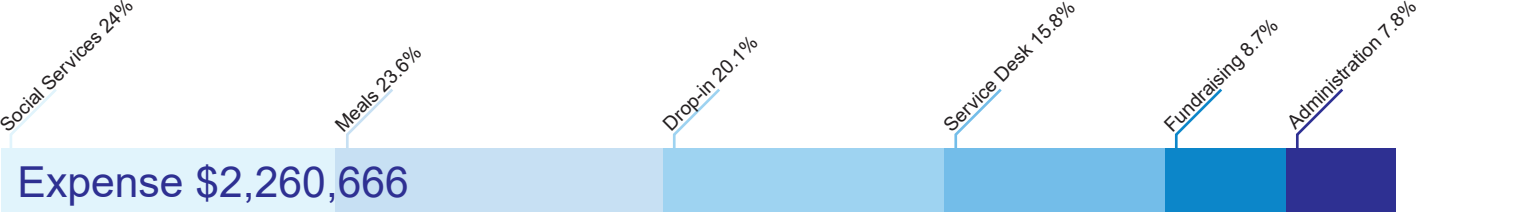
Annual Report FY 2023

Empowering people to make positive life changes.

We served **3,676** individuals in Kalamazoo in FY 2023, including **1,760** people who had not previously used our services.



Income \$2,212,896



Expense \$2,260,666

Social Services

- 1,451** Individuals met with Social Services staff to address housing, employment, substance use recovery, and other needs.
- 108** Birth Certificates or ID's were obtained with the help of Social Services staff.
- 4,525** Total number of visits members had with Social Services staff.

Other Services

- Public telephones
- Public restrooms
- Daytime shelter
- Lockers
- Copy and fax access
- Community garden that provides fresh produce to our kitchen
- Restorative Justice program to assist those we serve in conflict resolution and relationship building
- Onsite outreach from more than 20 local service agencies including groups providing:
 - Weekly mobile health clinics
 - Mental health services
 - Support for veterans
 - Legal aid
 - And more

Core Services

155,242	425	17,405
Meals Served	Average Number of Meals Served Daily	Loads of Laundry
13,491	1,415	1,282
Private Showers Taken	Individuals Received Hygiene Items	Individuals Used MwC as Their Mailing Address

The number of individuals we served in FY 2023 was **34%** higher than the previous year. That's 932 additional people served.